

## JFrog Platform

Premium Availability

# Essential Resilience for Modern Software Delivery

Ensure your software factory is “always on” with a contractual 99.99% uptime SLA for your key software supply chain services.

### THE CHALLENGE

#### For mature organizations in the AI-era, 99.90% is no longer “good enough”

At high-velocity software organizations and those delivering critical services, more than a few minutes of downtime can pose a major risk. Backlogged pipelines, idle developers, and missed SLOs lead to angry messages from executives or worse.

### THE SOLUTION

#### Improve resiliency of your software factory with a 99.99% uptime guarantee

Premium Availability with the JFrog Platform gives you the mission-critical resilience required to maintain non-stop software delivery and is the only software supply chain platform providing 99.99% in-region uptime across registry, security, and governance services.

### Services covered



### How it works

- **Premium Infrastructure:** Premium cells, strict density limits, and guaranteed resources reduce noise to ensure performance.
- **Application Enhancements:** Self-healing mechanisms, intelligent throttling, and decoupled architecture prevents issues even at the highest loads.
- **Top Tier SRE & Ops:** Prioritized incident handling, strict change management, and proactive observability ensure disturbances are caught before they become impactful.

### Benefits

- **Enhanced Performance Predictability:** Maintain consistent execution speeds at all loads.
- **Zero-hassle Resilience Improvement:** No change to your architecture; “flip a switch” for higher resilience handled by JFrog.
- **Meet Regulatory and Business SLOs:** Your core services meet your rigorous standards.

## The Leading Platform for Enterprise Performance

JFrog empowers organizations globally to manage, secure, and govern the building blocks of all their mission-critical applications at scale—at deployment locations anywhere in the world.

For more information about how you can gain all the benefits of Premium Availability, feel free to [take an online tour](#), [schedule a one-on-one demo](#), or [visit our help center](#) at your convenience.